



Terms & Conditions

Payment:

Cheques to be made payable to: **Heliotrope Yoga Holidays Ltd**

We require a £75 non-refundable deposit per person. A booking is not accepted until we have received cleared funds.

Full payment is required four weeks before departure. Provided there is space, bookings can be accepted until the date of departure, but for bookings within four weeks of departure, immediate payment in full is required. Payment from abroad must be made by cheque or by banker's draft in £ sterling drawn on a UK clearing bank.

Cancellations:

If you cancel: (a) More than eight weeks before departure, the deposit is forfeited. (b) Less than eight weeks before departure, the following percentage of the total fee is retained or payable, even if the balance remains outstanding: 4 – 8 weeks 40%; 2 - 4 weeks: 60%; 1 - 2 weeks: 75%; less than one week: 100% of holiday fee retained or payable. In many cases, cancellation fees are covered by insurance.

Notification of cancellation of the holiday must be given in writing to us at: Heliotrope Yoga Holidays, 17 Gautrey Road, London, SE15 2JE, UK. Failure to do so immediately may prejudice your entitlement to claim a refund. No refunds can be made once participants are in their place of destination.

Descriptions:

All information included in our brochure and website is correct to the best of our knowledge at the time of going to press. However, due to staff cancellations, weather conditions, low bookings, maintenance work, mechanical faults, or other situations outside our control, some amenities or courses described may become temporarily or permanently unavailable.

We reserve the right to make any changes to our programme with regard to courses or facilitators. Alternative arrangements are offered to the best of our ability but, if not taken up, we do not accept responsibility for any costs incurred, including airfares.

Liabilities

NB You must have your own travel insurance.

We do not accept liability for any costs incurred as a result of any of the following: Cancellations, delays or changes caused by war, threat of war, closure of airports, terrorism, civil strife, industrial action, natural disaster, technical problems with transport, or other events beyond our control including those mentioned in the preceding paragraph; participants' medical or psychiatric conditions which may develop during or subsequent to the holiday; loss of, or damage to, personal property of participants. While every effort is made to ensure the safety of our guests, any excursions or activities are undertaken at your own risk.

We are not travel agents or flight carriers and therefore do not take responsibility for flight arrangements, delays or cancellations, or any costs incurred due to delay or cancellation of these flights, or loss of/damage to baggage. We cannot refund airfares.

Parents are wholly responsible for any children they bring.

TRAVEL INSURANCE

We require that you purchase travel insurance. All participants must provide us with the name of their insurance company.

These terms and conditions are governed by the laws of England and Wales, and the parties submit to the exclusive jurisdiction of the English Courts.